

Accessibility Statement for Xpact

Xpact is committed to making our website, digital content, and mentoring services accessible to as many people as possible — regardless of ability, device, or access needs.

We aim to comply with the Web Content Accessibility Guidelines (WCAG) 2.1 at AA level, and to meet our obligations under the Equality Act 2010.

What We're Doing to Improve Access

We are working to ensure:

- Clear and simple language across our content
- Good colour contrast and readable fonts
- Compatibility with screen readers and keyboard navigation
- Video and audio content has captions or transcripts
- Documents (e.g. policies) are available in accessible formats on request
- Platforms used for mentoring (e.g. games, chat systems) are reviewed for accessibility where possible

If You Experience Any Issues

If you have difficulty accessing any part of our website or services, please contact us:

Via our online contact page

We will:

- Acknowledge your message within 5 working days
- Aim to resolve the issue or offer an alternative within 10 working days

Future Improvements

We are continuously reviewing and improving our accessibility and inclusivity practices as part of our EDI Policy and digital safeguarding standards.

This statement is reviewed annually, or sooner if accessibility laws or needs change.